



(360) 707-2115 Pacificpartycanopies.com

Handling and Return Instructions for Linen and Fabric Items

Your linens may vary slightly in color from one another. Linens are added to our stock at different times or may be from different dye lots from our manufacturer. These color variations are not defects and no refund or other consideration shall be made for these situations.

You are responsible for the linens once you are in possession of them. It is YOUR responsibility to return the linens in the same condition that you received them, except for normal soiling. Normal soiling is food, beverage, and other consumable stains. This does NOT include wax, ink, holes, and/or other unusual damage.

Upon receiving the items it is YOUR responsibility to inspect and count the Linens. You MUST notify PPC, PRIOR to your event, of any damages to your Rentals. Linens that are returned damaged are assumed to have been damage free unless otherwise noted.

To avoid damage charges, please follow these precautions:

1. Please do not attempt to wash our linens
2. Shake out all food and other waste, including confetti, flowers, etc.
3. Do not store damp linens in plastic bags (mildew will occur).
4. Please use linen bag provided to return linens to us.
5. Hangers, clips and other non-linen materials must be returned to us.
6. Candle wax can stain linens. Please place something under candles that drip to avoid damaging linens.

*****Replacement cost including freight will be charged for lost or damaged linens*****